
ADVICE TEAM



Making difficult situations easier



Charity no. 282197

Services

What we do

The Advice Team is part of Diverse Abilities, Dorset's disability charity, providing support to hundreds of children and adults living with disabilities across the county, and their families.



The team will make your life a little easier by helping you to understand what is needed in order to complete benefit applications and submit appeals.

How we can help

Our team can support you with any of the following:

- ✓ Lasting power of attorney (LPA)
- ✓ Benefit applications
- ✓ Benefit appeals and support at tribunals

The advisors are available for telephone appointments on weekdays from 9am until 5pm by calling **0300 330 5514**.



Lasting power of attorney

Any one of us could lose mental capacity through accident or illness. Without an LPA in place, those people you trust will not be able to manage your financial or property affairs or make decisions about your care needs.

We can assist you with:

- ✓ Deciding whether to create a financial LPA, a welfare LPA, or both
- ✓ Completing the application forms
- ✓ Overseeing the signing and registration of the applications with the Office of the Public Guardian (OPG)

Our advisors are experienced and empathetic and have experience of working with people with dementia and physical and mental health disabilities.

Benefits

Benefit forms can be complex, we can provide help including:

- ✓ Employment & Support Allowance (ESA)
- ✓ Personal Independent Payment (PIP)
- ✓ Attendance Allowance (AA)
- ✓ Carer's Allowance (CA)
- ✓ Universal Credit
- ✓ UC Limited Capability for Work form UC50

We can also guide you through the benefit appeal process, including writing your appeal submission, helping you to gather supporting evidence and supporting you at the tribunal hearing.

We can support at benefit consultations subject to staff availability.



ADVICE TEAM

The impact we have.

"The advisor was very understanding, efficient, and professional. They removed all stress from the process, and everything ran smoothly."

"I couldn't have gone through an appeal without your help, support, and patience - a huge thank you."

"It has made my life financially easier as I was awarded PIP, and it all started with the form you assisted me with. The advisor was brilliant at helping me."



DIVERSE ABILITIES

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